

Job Description

Project Manager, Recycling & Operations

Updated: 8/24

Job Profile: Project Manager, Recycling & Operations

Department/Program: Education **Reports to:** Associate Executive Director

Job Details: Exempt, Salary, Semi-monthly, Permanent

ACA Full-time Status: Full-time

Benefits Eligibility: 401(K), Medical, Vision, Dental

Accruals: Employee

Compensation Range: fixed rate at \$65,560 a year

EEO-1 Component 1 Job Category: First/Mid Offs

& Mgrs

Six-Level SOC Job Code: 11-3121 FourDigit Census Code: 0136

Workers Comp Code:

Full Time Equivalent (FTE): 1 Scheduled Hours: 86.667

Job Summary

The Project Manager, Recycling & Operations, works alongside our education, special projects, and immigration departments to oversee ELF's new recycling program and support day-to-day operations. The new recycling program will include onsite recycling, community outreach, facility operations, and education programs & advocacy - providing services in both English & Spanish. This role will support ELF's day-to-day operations related to facilities and vehicles, working behind the scenes to ensure the health and safety of facilities for clients, employees, and non-employee staff.

Knowledge, Skills, and Experience:

- High school diploma or GED
- US work authorization
- Valid driver's license and comfortability driving large vehicles as a daily part of the work duties
- Proven ability to prevent, respond to, and solve problems independently
- 2 years or more of work experience in customer service, maintenance, and/or non-profit-related programming
- ability to work with people of differing abilities, backgrounds, and language needs.
- English/Spanish bilingual & bi-literate preferred.
- May require class B license

Performance Area: Waste Reduction and Recycling Program (75% of job duties)

Program Operations

- Facilitate community recycling centers per funding requirements.
- Provide customer service and technical support to clients accessing recycling services in both English and Spanish as needed.
- Oversee non-employee staff as they perform tasks related to sorting, cleaning, disposing of items, etc.
- Oversee recycling drop-off programs to ensure compliance with community ordinances.
- Provide direct & indirect supervision to employees, non-paid staff, and volunteers.
- Review customer requests for service to determine service needs and deploy appropriate resources to provide service.
- Train employees, non-paid staff, and volunteers on safety, solid waste processing, or general recycling operations.
- Inspect the physical condition of the recycling or hazardous waste facility for compliance with safety, quality, and service standards.
- Coordinate recycling materials' shipments, pickup, or delivery with shipping brokers or processing companies.
- Operate recycling processing equipment, such as sorters, balers, crushers, and granulators, to sort and process materials.
- Operate forklifts, skid loaders, trucks, or vehicles to move, store, or dropoff recyclable materials.
- Schedule movement of recycling materials into and out of storage areas.
- Oversee campaigns to promote recycling or waste reduction programs in communities or private companies.

- Coordinate recycling collection schedules to optimize service and efficiency
- Develop community or corporate recycling plans and goals to minimize waste and conform to resource constraints.
- Make presentations to educate the public on recycling or the environmental advantages of recycling.

Program Reporting

- Work with organizational leadership to set goals for waste reduction & recycling internally to support ELF staff
- Collaborate in overseeing waste reduction & recycling grant deliverables & program outcomes, evaluating effectiveness, and adapt programming to increase participation and overall effectiveness

Equipment Purchase, Use, and Maintenance

- Vehicle purchase and monthly maintenance
- RVM machine purchase and installation, including routine and as-needed maintenance
- Partner with 24-hour security company for the safety of vehicles, buildings, and equipment
- Transportation of equipment to and from assigned locations as needed

Educational Materials

- Create accessible training materials to support Elf's campus's waste reduction and recycling program.
- In collaboration with other ELF staff develop age-appropriate, engaging educational materials to provide outreach, community support, and educational staff

Workshops & Events

- Facilitate engaging events that promote the waste reduction and recycling program
- Provide information and referral services for other elf services

Performance Area: Facility Upkeep & Maintenance (25% of job duties)

Facility Vehicle Upkeep, Maintenance, & Compliance

- coordinate facility maintenance and improvement projects according to deadlines
- oversee vendors for cleaning, maintenance, landscaping, pest control, etc.
- act as the point of contact for alarm systems and security cameras during and outside of working hours
- communicate with local law enforcement to prevent and mitigate vandalism or property destruction as appropriate

Vehicle Upkeep, Maintenance, & Compliance

- coordinate routine cleaning & preventative maintenance, including car washes, oil changes, interior detailing,
- oversee maintenance needs & reservation process
- facilitate new driver & vehicle use training

General Operations Support

- complete routine maintenance & operations tasks to support program service areas across ELF
- Other operations tasks as assigned include moving furniture, fixing non-tech equipment, coordinating with operations contractors, etc.

Job Conditions, Accommodations, and Acknowledgements

Work Environment & Conditions:

- Physical Space: when performing administrative tasks, they will work in a shared, open office space with a
 designated workspace and issued work computer for in-office administrative tasks. when performing physical
 tasks, they will be exposed to outdoor temperatures & elements, outdoor noises in an urban environment
- Company Culture: a collaborative, multilingual staff supporting different organizational functional needs.
- Team Dynamics: works independently in day-to-day tasks, and works collaboratively alongside other staff, volunteers, contractors, or interns to support evolving community outreach & support needs.
- Travel some travel may be required to deliver recycling, pick up equipment, attend trainings, etc.

Physical Requirements

- Must be able to lift up to 50 pounds and push up to 75 pounds (on wheels).
- Must hear staff on the phone and those served in person and speak clearly to communicate information to clients and staff.
- Must be able to read memos, computer screens, personnel forms, and clinical and administrative documents.
- Must have high manual dexterity.
- Must be able to reach above the shoulder level to work, must be able to bend, squat and sit, stand, stoop, crouch, reach, kneel, twist/turn.

| Work Environment Accommodation Request - Please describe the job duties that require work environment accommodation. ELF can request a medical confirmation of the need for the requested accommodation. | |
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| Please note that any listed work environment accommodation request will undergo an interactive process that involves you (as the employee) and ELF leadership in determining a workable solution. | |
| Use this space to request a work environment accommodation. | |
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| I have received a copy of my job description, and I have read and understood the job requirements, responsibilities, and | |
| expectations outlined in this job description. | |
| I attest that I can perform the essential job functions as outlined: | |
| □ with reasonable accommodations. □ without any reasonable accommodations. | |
| Name (Print): | |
| Signature: | Date: |